

Make a Walkaway Life Claim

Thank you for contacting Swann Insurance

You must have access to a printer in order to access this form. If you do not have access to a printer please contact our office on 1300 657 382 and an alternative will be sent.

HOW TO COMPLETE YOUR LIFE CLAIM FORM

Your claim form must be completed in full. An incomplete form may cause delay in the assessment of your claim.

Please ensure:

- You (the Next of Kin/Estate) complete both sections of the Life claim form.
- That you (the Next of Kin/Estate) have signed and dated the Life claim form.
- You (the Next of Kin/Estate) have supplied a copy of the loan statement for month of insured's death.
- You (the Next of Kin/Estate) have supplied a copy of the death certificate or a copy of the coroner's statement.

Other useful information

It is important that all questions are correctly and fully answered by the Next of Kin /Estate. This will enable Swann Insurance to proceed with the processing of the claim; delays could occur if insufficient information is supplied.

******* A COPY OF THE DEATH CERTIFICATE MUST BE ATTACHED TO THE CLAIM FORM *******

Third Person authority to enquire

If you wish to provide authority for another person to discuss the claim on your behalf, please complete the attached authorisation and return with your completed claim form.

Fax: 1300 657 370

Email: swann.cci.claims@swanninsurance.com.au

Post: Locked Bag 3274

Melbourne VIC 3001

The way we handle your personal information

You agree that, by submitting this claim, the personal information you provide to Swann Insurance for the purposes of making this claim, may be collected, held, used and disclosed in the manner set out in Swann Insurance's Privacy Policy found at www.swanninsurance.com.au/privacy, including for the purposes of the determination and / or settlement of, this claim.

Swann Insurance.

All questions must be answered.

Please print and indicate where applicable. If there is insufficient space, please write on a separate sheet and attach to this form.

certificate of identity of deceased by next of kin

NAME OF DECEASED

DATE OF BIRTH

AGE

ADDRESS

STATE RELATIONSHIP TO DECEASED

WHAT WAS HIS/HER OCCUPATION?

DATE OF DEATH

PLACE OF DEATH

CAUSE OF DEATH

NAME OF DECEASED'S REGULAR DOCTOR?

SINCE WHEN?

DOCTOR'S ADDRESS

I believe that the deceased is the same person as the Insured under a Policy issued by Swann Insurance and, to the extent permitted by law, I authorise any hospital, institution or medical practitioner who has treated or examined the deceased to provide Swann Insurance with any medical information it may request. I have not withheld any relevant information.

DATE

SIGNED

PLEASE PRINT NAME

ADDRESS

TELEPHONE NO.

additional information to be supplied:

- BALANCE AT DATE OF DEATH (including interest).

- LOAN STATEMENT FOR MONTH OF INSURED'S DEATH.
- COPY OF THE DEATH CERTIFICATE OR A COPY OF THE CORONER'S STATEMENT.

Third Person Authority to make and receive claims enquiries in relation to my claim

If you wish to provide authority for another person to discuss your claim on your behalf, please complete the following authorisation and return with your completed claim form.

I, _____ (name) of
_____ (address),

freely give permission for:

Name: _____

Address: _____

Contact Ph. No.: _____

to contact and be contacted by Swann Insurance to discuss information relating to and about my claim, (number _____).

I know that I may request a copy of this authorisation. I agree that a copy of this authorisation shall be as valid as the original.

I understand that this authorisation shall be valid until my claim is processed and finalised, and that I have a right to revoke this authorisation by written notification to Swann Insurance.

Signed by

Print name

Dated

Witness signature

Print name

Dated